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Elite Incident Management Limited  
171-173 Preston Road, Brighton BN1 6QZ

[www.eliteim.co.uk](http://www.eliteim.co.uk)

## **PRESS RELEASE**

### **Elite Incident Management Launch Prestige Repair Network**

Elite Incident Management today announced the launch of their prestige repair network.

The network consists of 40 repairers across the UK, approved by marques such as Bentley, Aston Martin, Porsche, Ferrari, Mercedes Benz, Audi, Jaguar and Land Rover, to name a few.

Philip da Silva, Chief Executive Office, Elite, comments: "At Elite, Customer Service and Quality are everything. That means matching the right repairer to each job. Like many Prestige cars, the new Jaguar XG launched today is made using a highly sophisticated aluminium alloy. This gives enhanced performance and fuel efficiency, but means that it can only be repaired in specialist bodyshops. Our data shows an increasing number of Prestige Car Owners and Insurers who require a well managed prestige network."

Lunching today after a six months intensive recruitment process, the network consists of 5 of current Elite repairers who hold prestige manufacturer approvals and 35 newly recruited prestige repairers.

The network will run Audatex estimating, apart from specialised hand built vehicles where the repair data is not available.

Joining Elite Prestige Repair Network, Tony Parish Managing Director of the Alton Cars Group comments: "We have worked with Elite for many years, their consistency of work has been excellent, payments not only efficient but protected by a payment trust, which offers security and a very good working ethic. Having carried approval for Mercedes, Audi and several other prestige marques for a number of years, we are familiar with the ever demanding and changing repair processes and firmly support Elite's prestige repair network. We look forward to a long working relationship together."

Page two

Elite is a motor Claims Outsourcing company that has provided accident management and claims handling services for more than 17 years working on behalf of Fleets, Leasing, Brokers and Insurers. Elite work to minimise the cost and disruption of a motor incident and as a dedicated Accident Management organisation, their income is from Repair commission and client fees, not from Credit Hires.

ENDS

Notes to Editor:

About Elite Incident Management:

A process driven organisation, Elite have heavily invested in a unique IT structure and run a 24/7 UK based Customer Service operation.

Elite operates a Repair Network of 131 car and LCV repairers, all working towards PAS 125 accreditation, plus 36 HGV repairers and 29 specialist motorcycle repairers. Up to 80% of FNOL cases translate into Elite Network repairs.

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For further information please contact:

Alison MacKintosh | MW Communications | 07710097609 | 020 7727 7611 | [Alison@mackintoshwilliams.com](mailto:Alison@mackintoshwilliams.com)